

What Matters to You?



2021 NHS Staff Survey Results

After the last two exceptionally difficult years, its vital that we listen to everyone's views and experience and act to improve our working lives

7,336 (46%)
staff took part

What staff told us



feel trusted to do their job

Sector average is **90.8%**



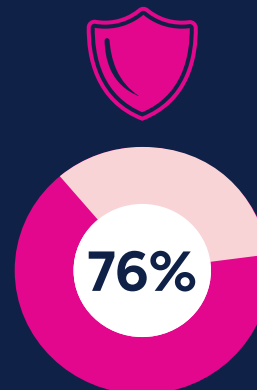
feel their role makes a difference to patients

Sector average is **87.7%**



would be happy with the standard of care if a friend or relative needed treatment

Sector average is **66.9%**



feel secure raising concerns about unsafe clinical practice

Sector average is **73.9%**



would recommend Newcastle Hospitals as a place to work

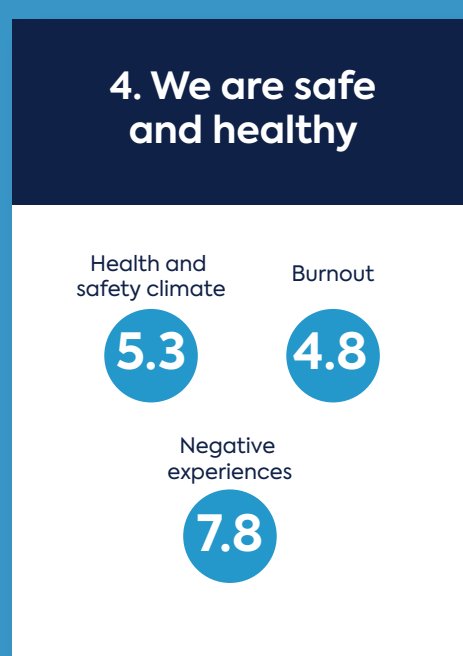
Sector average is **58.4%**

2021 marked a redesign of the national NHS staff survey and results are now aligned under the seven NHS People Promises, plus the themes of Engagement and Morale:

NHS People Promise elements*

(Score 0-10)

- Greater than sector average (0.2 and above)
- Equal to or within 0.1 range of sector average
- Lower than sector average (0.2 or below)



* Promise element 2 features no sub-scores therefore is not included in this section

